

BOXENSTOPP

AIOPS ALS APPETIZER

cisco Partner splunk>



```
"firstName": "Stefan",
"lastName": "Ronge",
"jobDescription": "Senior Systems Engineer",
"motivation": "Relax, we care",
"loves": ["Enterprise LAN", "DevNet", "AIOPS"],
"age": "33",
"team": "NTS Deutschland -> Team Bayern",
```



```
person:
    firstName: Daniel
    lastName: Kofler
    age: 38
job:
    jobDescription: "Systems Engineer"
    motivation: "Make IT infrastructure visible"
other:
    leveed
```

loves:

- Splunk
- Wireless
- Linux
- Containers



AGENDA

AlOps – Was ist das? Lab & Use Cases Demo Time Q&A





AIOPS – WAS IST DAS?

DAY 2 OPS CHALLENGES



AIOP

NTS

Time-consuming data collection



Difficulty with replication



Slow resolutions

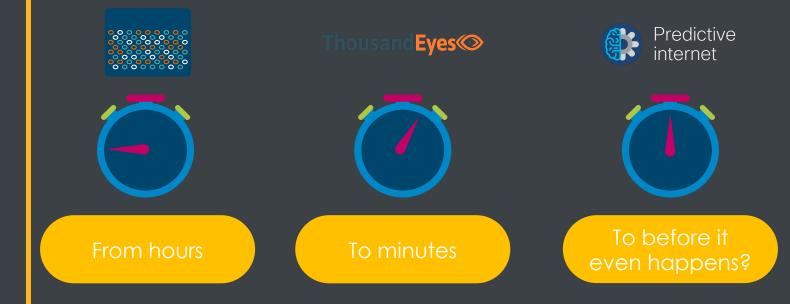
MOVE TOWARDS AUTOMATED FAULT MANAGEMENT

What if you could speed your reaction time...

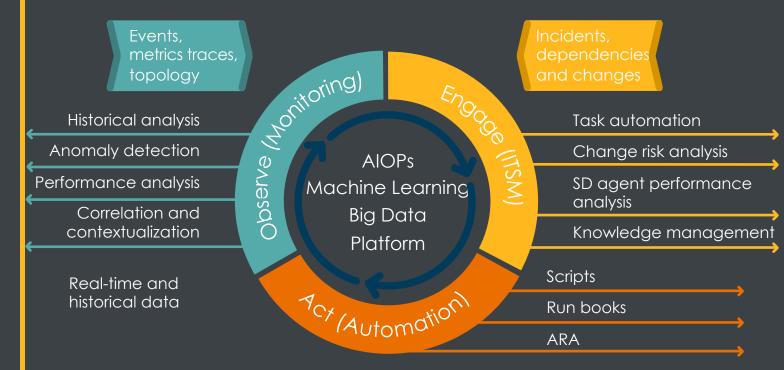
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AIOI

NTS



WHAT IS AIOPS? A NEW CATEGORY OF IT OPERATION TOOLS





WHAT IS AIOPS? A NEW CATEGORY OF IT OPERATION TOOLS

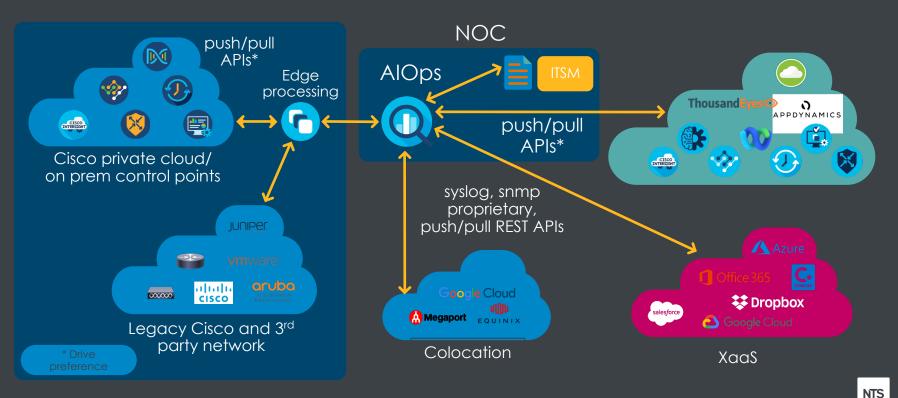
Let algorithms do more of this

| Incident management process | Humans | AlOps 🗸 |
|--------------------------------|--------|---------|
| Analyze millions of events | Hours | Secs |
| Correlate millions of events | Hours | Secs |
| Anomaly detection | Hours | Secs |
| Detect repeat anomalies | Hours | Secs |
| Create/update tickets | Mins | Secs |
| Troubleshoot tens of incidents | Mins | Assist |
| Determine root cause(s) | Mins | Assist |
| Restore | Mins | Secs |
| Learn from failure | Mins | Secs |
| Let humans do more of this | | |

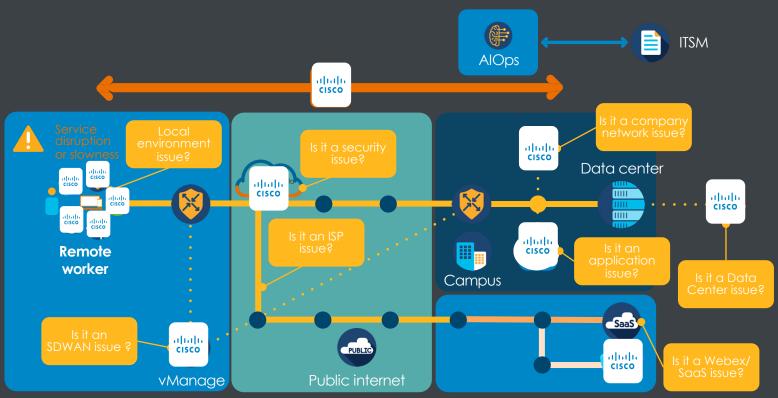
AIOPS



THE BUILDING BLOCKS



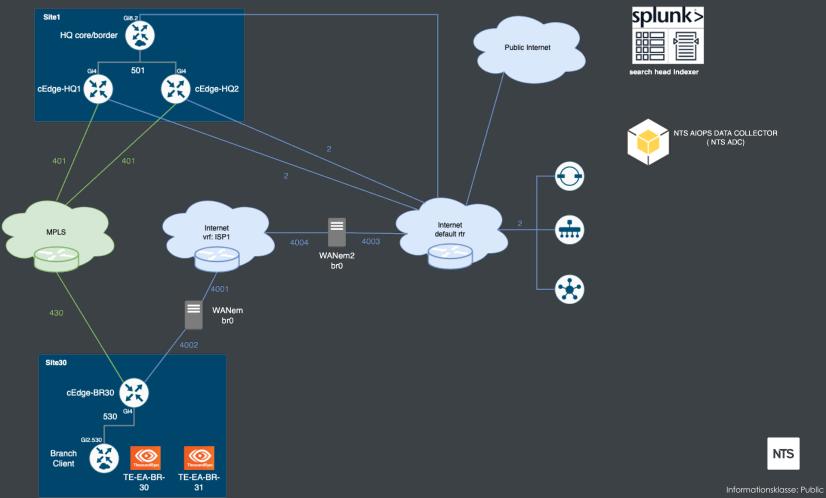
REAL LIFE INSIGHTS

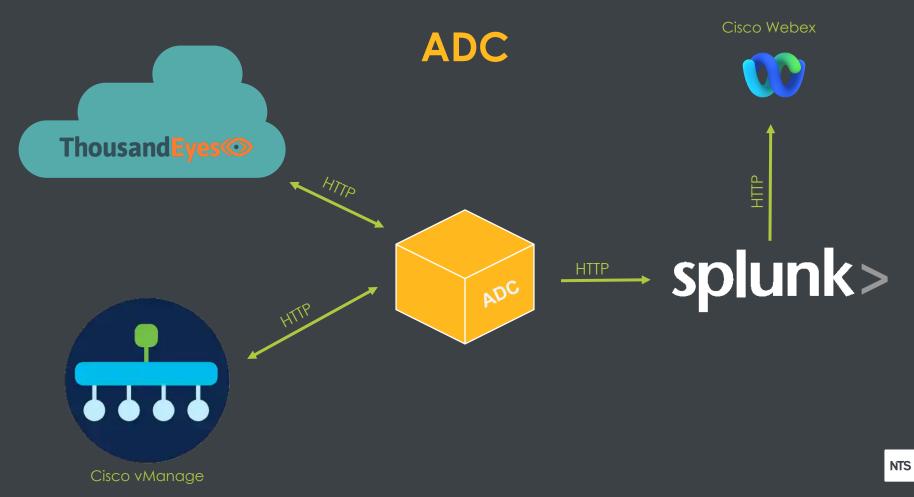


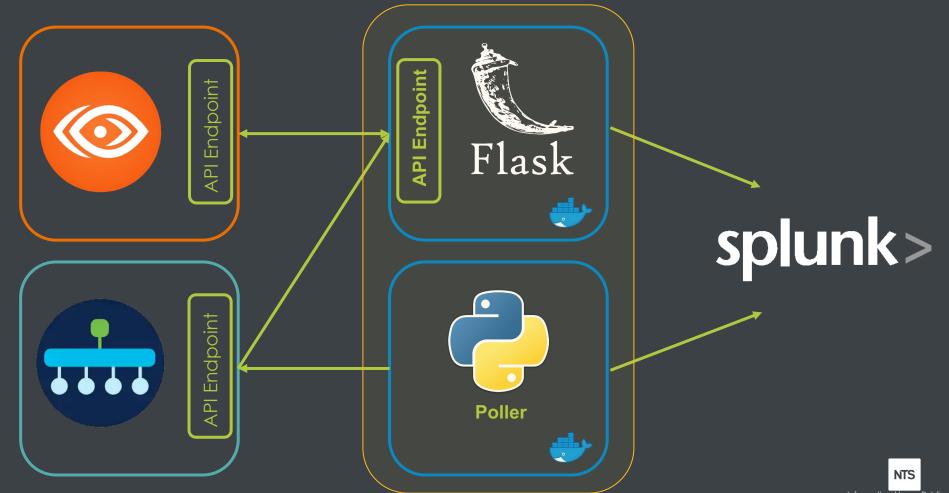


LAB & USE CASES

DEMO LAB SETUP







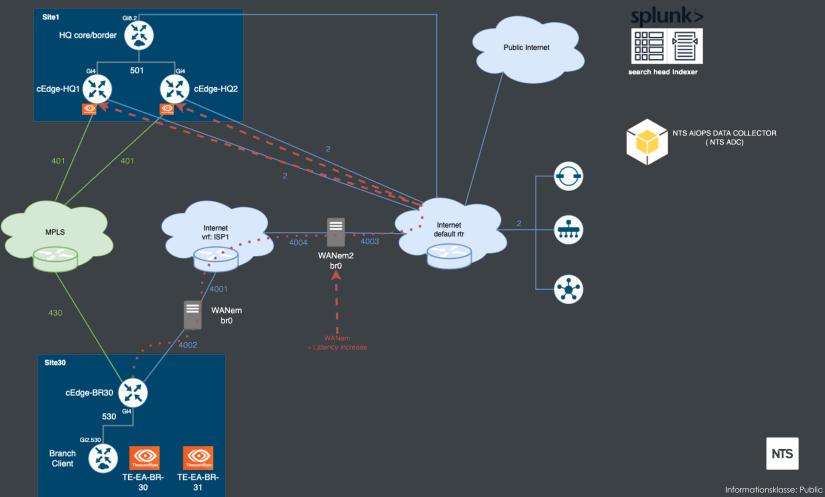
Incoming Alert





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"testId":2562456,
"severity": "Major",
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"alertId":126966308,
"ruleExpression":"Any Hop: (Delay \u2265 200 ms)",
"agentName":"te-ea-br30",
"agentId":410491,
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"ruleId":2274261.
"ruleName": "MDA-BR30-WAN-TO-HQ-PATH-TRACE",
"eventId": "499904541-126966308",
"eventType": "ALERT NOTIFICATION TRIGGER",
"roundId":1655715780,
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"sourceIp":"10.10.30.102",
"hopIp":"10.10.1.2",
"viewUrl":"https://ajkfvjlwgw.share.thousandeyes.com/view/tests/"
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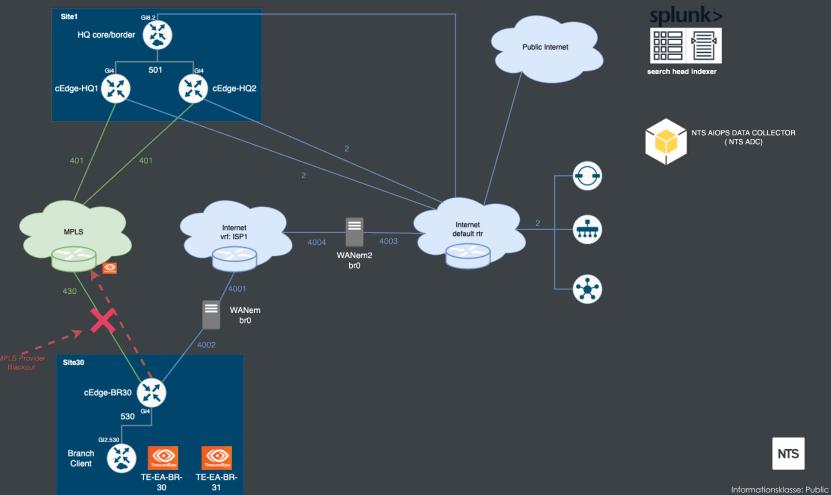
USE CASE 1 - BROWNOUT





DEMO TIME

USE CASE 2 - BLACKOUT





DEMO TIME











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